



Website Cookie Policy

Version 1.0 July 2024



Who we are

MEDI PRO LIMITED ('we', 'us', 'our') collect, use and are responsible for storing certain personal information about you ('you', 'your', 'yours').



This policy

We use cookies and similar technologies on the Site.

Please read this policy carefully. It contains important information regarding the use of cookies on the Site.



How to contact us

In the event that you have any questions regarding this policy or our use of cookies you should contact our data protection officer: HEAD OF HR as follows:

via post: MediPro Limited, Faraday House, Sopwith Close, Stockton on Tees, TS18 3TT.



Cookies

A cookie is a small file/piece of information. Ordinarily cookies comprise of letters and numbers. Cookies are stored on your computer when you access the Site and they can then be sent back to the Site. This process is important to the functionality of the Site as it enables it to remember certain important pieces of information between different pages.



Personal information

We may obtain personal information about you through our use of cookies. Such personal information will generally include:

Contact details such as: email addresses, postal addresses, telephone numbers and payment card details.

Any personal information collected via the use of cookies will only be obtained in accordance with our privacy policy documents which are:

www.medipro.co.uk/documents



Consent for cookies

In most cases we will need your consent in order to use cookies on this website.

We may use cookies without your consent where the cookies are essential for the functioning of our site and in order to provide our services to you. For example, this will apply where:

In order to check out for any purchases made on the site; in order to ensure that goods remain in your basket once a selection has been made by you on the site

Where we wish to use cookies that require your consent you will be asked whether you consent to the use of cookies in the following manner:

Users shall be required to consent through a checkbox pop-up on the website homepage that they will need to answer in order to gain full access to the website

Wherever you have given your consent to the use of cookies, you will be able to opt-out and withdraw your consent by:

A banner will be shown to all users who have consented to cookies being used, which will ask them if they wish to opt-out of the use of such technologies.



Third party cookies

We work with third party suppliers who may also access our website for the purpose of setting cookies. These third parties are listed below. By consenting to the use of cookies on our site you will be consenting to the use of these cookies. These cookies may be used to collect the following information:

Details regarding your browsing habits, information regarding your location and language preferences

In order to adjust your cookie preferences in relation to third party cookies, you are able to visit the website addresses for the above third parties.

Details regarding the relevant retention periods for third party cookies can also be found on the website addresses for the above third parties.



Cookies used on this website

The following cookies/similar technologies are used on this website:

1. Third party cookies:

(Name of cookie - owner - purpose)

Universal analytics (Google) to track website traffic and utilisation

2. Cookies owned by the operator of this website:

(Name of cookie - purpose)

To store items added to the basket by users

3. Retention periods for cookies

The period of time which cookies shall be stored for shall be dependant upon the type of cookie used. There are two broad categories of cookies:

- **Session cookies** which are temporary and are erased each time you close your browser. Session cookies are used to remember your actions between one page and another during a browsing session.
- **Persistent cookies** which remain on your browser until you delete them or until they expire.

We set out below our retention periods for our use of persistent cookies.

(Name of cookie - retention period)

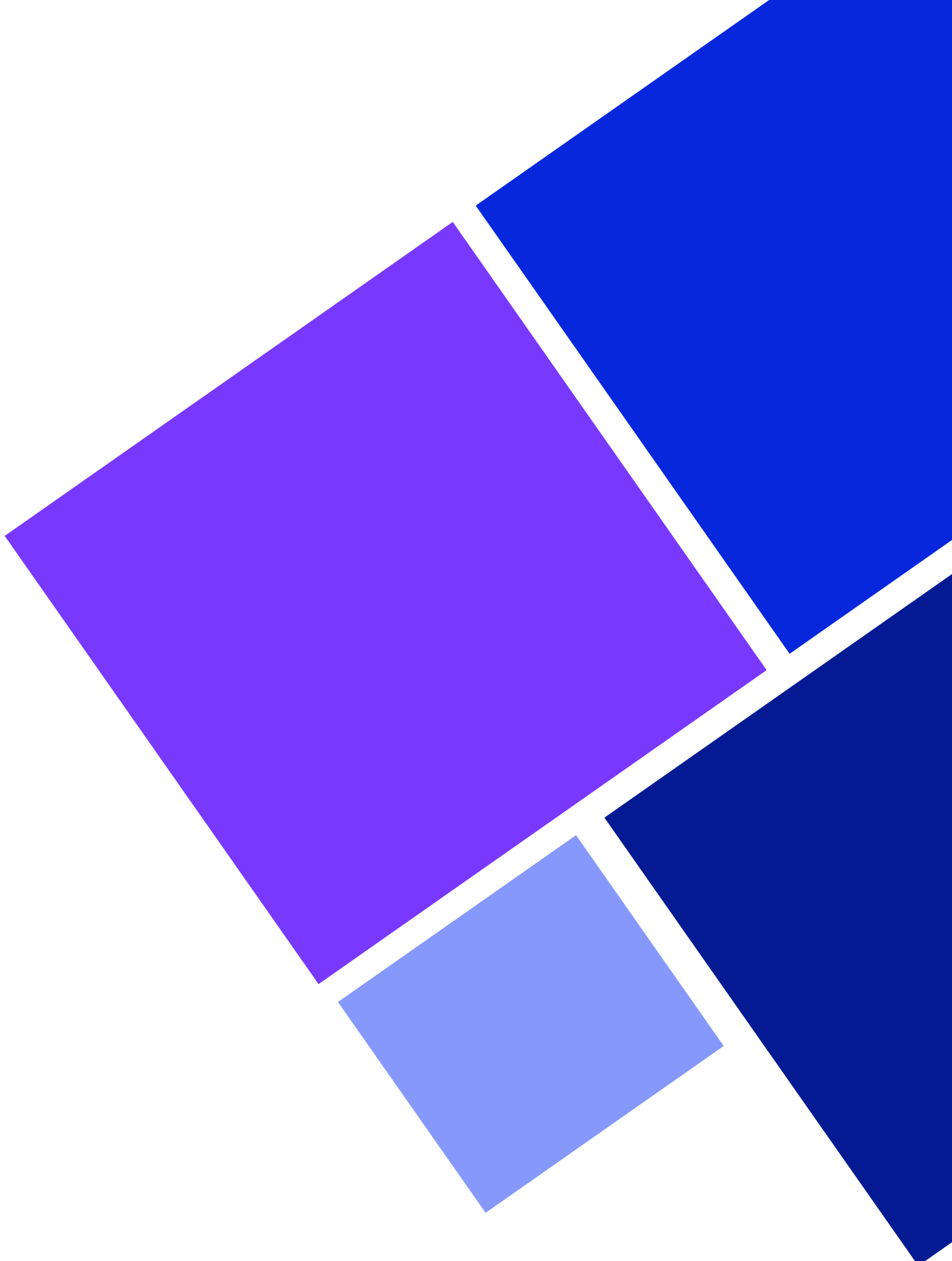
location and user 1 year



How to turn off cookies

You can set your browser not to accept cookies. However, some of our website features may not function as a result.

This policy is up to date as of: 1st July 2024.



MediPro Limited

Email: contact@medipro.co.uk

Website: Medipro.co.uk

Tel: 01325 609030