

# Ambulance Apprenticeships



## Who we are

Formed in 2008, MediPro is the largest independent pre-hospital education centre in the UK.

We hold the most diverse set of accredited pre-hospital qualifications, so that our students can take their ambitions in any direction.

Delivering only accredited courses ensures that students are able to work in large multinational corporations, specialist organisations, and the NHS where regulation and governance is paramount.

## Clinical & Academic Excellence

Our aim is to unlock the potential of every student by creating a supportive learning environment with a dedicated tutor for each of our students.

We pride ourselves on the quality of the service we provide. This includes considering individual learning needs, offering fair and consistent appraisal and providing a supportive and safe learning environment where people are free to make mistakes and ask questions.

## Facilities

Our purpose-built training centre in the North East of England consists of modern style classrooms with integrated technology, casual canteen break area, 24-hour access to study room and library, and many indoor and outdoor simulation areas. 94% of our students rated our facilities as excellent and 98% would recommend us to a friend.\*

## Approvals & Endorsements



## Ambulance Apprenticeship

Non-Levy Employers can receive up to 95% funding for an apprentice.

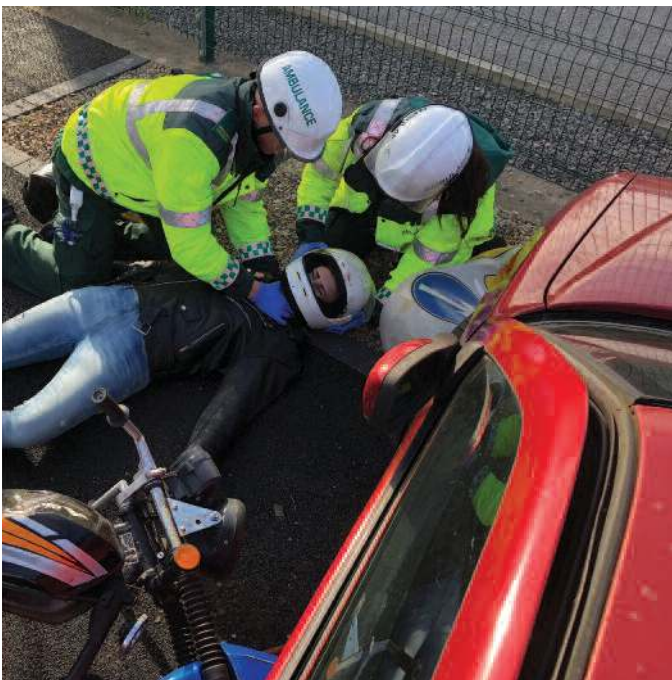
Medipro is an experienced ambulance apprenticeship training provider, working with the UK's biggest ambulance services helping them create their own workforce, future proofing them for tomorrow's demands.

Our offering of apprenticeships is an excellent opportunity to recruit or upskill your staff, whilst embedding your own organisation ethos and values.

- We work with you to choose the apprenticeship that is the right fit for your organisation
- We will assist you in obtaining the right funding
- We can help you recruit the right candidates and assess them to ensure that they have the best chance of being successful
- We will provide training in the location of your choice

## Why choose apprenticeships

- 86% of employers said apprenticeships developed skills relevant to their organisation and 78% reported improved productivity
- Employers can now receive up to 95% funding for an apprentice
- Employers not in the levy band can employ up to 10 apprentices per year
- Benefits in terms of staff retention, engagement and motivation
- Investing in quality training may improve CQC rating in this area, which can lead to awarding more contracts
- Lower costs for training and recruitment
- Great way to demonstrate corporate responsibility through investment in skills



90% of apprentices stay on in their place of work after completing an apprenticeship. In addition to building a company skills base, providing quality training to apprentices is also likely to bring benefits in terms of staff retention. A major reason for this is that staff typically feel loyal to employers who have invested in their training and are more engaged and motivated to stay.

# 90%

# MediPro<sup>★</sup>

*Education with a Purpose*

**Apprenticeships can be tailored to specific job roles, making them flexible to meet the needs of your business. Apprentices can help fill skills gaps by developing the specific skills you require.**

**The mixture of on and off-the-job training means your apprentice will learn the skills that work best for your business.**



## Our promise to you

- We provide all the training, support and training materials
- We make sure that each of your employees on an apprenticeship programme receive excellent teaching, learning, assessment and professional development
- Every apprentice will get a dedicated tutor
- We will work closely with you to deliver a tailored training programme that fits your goals
- We have a mobile training capacity and are able to deliver training in suitable facilities in locations of your choice

## Student Support

Medipro has a dedicated functional skills team as well as dedicated support tutors to assist students in their learning. Our tutors can monitor all students' progress to see who is on track or at risk of falling behind so we can promptly put appropriate help in place. We also have a dedicated pastoral and safeguarding support who can offer additional assistance and advice.

## Subcontracting

MediPro can work with employers to subcontract elements of the apprenticeship delivery. If the employer is registered with RoATP we will agree, before commencing delivery, which parts of the programme the employer will deliver, which may include expert of specialist areas of knowledge as well as negotiated associated costs. MediPro will prepare a written contract detailing the delivery plan and all the costs to ensure transparency and robust processes and system between all parties.

## FINANCE & FUNDING

Do you have an annual wage bill of over £3 million?

**YES**

The money paid into your levy fund will be used to pay for your apprentices

If you have insufficient funds in your levy account, then you will be able to apply for co-investment. This means that you will pay 5% of the cost and the government 95%

**NO**

You can apply for co-investment, this means that you pay 5% of the cost and the government pay 95%

The UK government are supporting the funding of apprentices through the levy, meaning drastically reduced cost to you.

Non-levy payers can apply for co-investment, this means that they pay only 5% of the training costs and the government pay 95%.



## Ambulance Apprenticeship – How does it work?

Apprenticeships can help you tackle skill shortages in your business. They can be tailored to specific job roles, making them flexible to the needs of your business.

- An apprentice will be an employee of yours, however they do not have to have a full-time contract, nor is there a maximum age limit
- We assist you in gaining the government funding
- We can help you recruit the right candidates and assess them to ensure that they have the best chances of being successful
- We provide all the training, support, and training materials
- Our training will add value to the day-to-day tasks of your employed apprentices, rather than detract them from them
- You will be given access to our Learning Management System (LMS). This system was created to give you visibility of the learner journey. This provides every apprentice with the most engaging learning experience possible which is key to their development
- Apprentices will get a dedicated Personal Tutor - qualified industry expert
- The government requires your apprentices to spend at least 20% of their training 'off the job'. We can easily manage that for you. Your current process will be mapped and recorded, and in most cases, you will not need to do anything else



A background image showing two ambulance staff in high-visibility yellow and green uniforms and white helmets with 'AMBULANCE' written on them. They are attending to a person lying on the ground next to a motorcycle. The person is wearing a white helmet and a dark jacket. The scene is outdoors on a paved surface.

## Employer responsibilities

You must be able to offer an apprentice support and guidance from qualified ambulance staff

You must provide an induction, uniform, and the normal due diligence checks

Your organisation must be CQC registered (if in England)

The apprentice must be employed for no less than 30 hours per week (average)

The apprentice is entitled to be paid whilst completing training

50% of the apprentices working time must be in England

The apprentice must be employed by you under an apprenticeship agreement

You must have procedures in your workplace to keep the apprentice safe

You must pay the apprentice no less than the national minimum wage

You must provide suitable facilities and equipment for the student to complete their end point assessment at work

You must agree to release the apprentice to complete English and Maths assessments, learning and examinations



## HCPC Approved Paramedic Practice

Medipro's flagship Paramedic Programme allows ambulance services to grow their own workforce, and nurture the talents they already have.

Our programme aims to support, educate and develop students into safe, and compassionate practitioners with the capacity to care for patients and their families in a range of challenging and unpredictable situations.

### Pathway from AAP Apprentice to Paramedic

Our programme enables your staff to become fully qualified paramedics and is open to ambulance staff that currently hold the Level 4 Associate Ambulance Practitioner Diploma, FREUC5 Certificate or IHCD Technician qualification. They must also hold 5 GCSEs Grade C or above (must include English & Maths).

Our programme is the perfect vocational equivalent to the university paramedic degree. It offers greater flexibility for those wishing to become paramedic whilst preserving the extremely high standards in the profession.

### Blended Learning Approach

Our paramedic programme combines practical based learning with academic study using a blended learning approach. This includes theoretical face-to-face training sessions, group activities, tutorials, objective structured clinical examinations (OSCEs), directed study, assignments, independent learning and clinical practice placements.

**On successful completion of the course students will receive a Quallsafe Award Level 6 Diploma in Paramedic Practice (QCF), and they will be eligible to apply to the Health and Care Professions Council (HCPC) for registration as a paramedic.**





## MONITORING VISIT REPORT

“Leaders work closely with employers to develop a curriculum that enables apprentices to develop the knowledge, skills, and behaviours that they need to be successful in the workplace. They adapt the curriculum in response to request from employers to meet their specific needs.”

“Leaders ensure that the programmes they deliver meet the principles and requirements of an apprenticeships. They work closely with employers to make sure that apprentices are on the right course and benefit from high-quality off-the-job training,”

“Leaders monitor the progress of apprentices effectively. They hold regular meeting to discuss the progress of each apprentice and ensure that tutors provide extra one-to-one sessions for apprentices who are at risk of falling behind.”

“Tutors plan and deliver the curriculum in a logical order to build on apprentices’ existing knowledge and skills.”

“Tutors are well qualified and have significant vocational experience which they use well to support apprentices to develop substantial new knowledge, skills and behaviours.”

“Tutors provide helpful support during vocational lessons to develop apprentices’ English and mathematics skills.”



# What our clients say:



**James Tavener**

TRAINING MANAGER, BRISTOL AMBULANCE EMS

“Medipro is a very responsive apprenticeship training provider. They help us build and retain a very skilled, competent and patient care focused team of Emergency Care Assistants.

They also provide Paramedic training for Ambulance Technicians helping us to develop critical skills for our business.

The programme has helped us train and develop our workforce and has been extremely well organised and facilitated, and I am pleased to say that skills development goes from strength to strength.

We have found our working relationship with Medipro to be a very proactive one and we look forward to continuing to work together.”

## ALSO SUPPORTING:

**NHS**  
East of England  
Ambulance Service  
NHS Trust

**NHS**  
London  
Ambulance Service  
NHS Trust

**NHS**  
North East  
Ambulance Service  
NHS Trust

# Apprenticeship Pathways

## Patient Transport Service Apprenticeship

**Duration:** 13 months

**Entry criteria:** Be over 18 years of age and have the appropriate license to drive your vehicles

**Qualifications Achieved:**

- FutureQuals Level 3 Award in Ambulance Patient Care Non-Urgent Care Services
- FutureQuals Level 3 in Patient Care Services Ambulance Driving
- Evidence of meeting the care certificate standards
- Evidence of an appropriate Maths and English qualification
- All apprentices meet the CQC care certificate standards

## Emergency and Urgent Ambulance Support Worker Apprenticeship

**Duration:** 13 months

**Entry criteria:** Be over 18 years of age and have the appropriate license to drive your vehicles.

**Qualifications Achieved:**

- FutureQuals Level 3 Diploma in Ambulance Emergency and Urgent Care Support
- FutureQuals Level 3 Certificate in Emergency Response Ambulance Driving
- Evidence of meeting the care certificate standards
- Evidence of an appropriate Maths and English qualification

## Associate Ambulance Practitioner Apprenticeship

**Duration:** 18 months

**Entry criteria:** \*Be over 18 years of age and have the appropriate license to drive your vehicles

**Qualifications Achieved:**

- FutureQuals Level 4 Associate Ambulance Practitioner
- FutureQuals Level 3 Certificate in Emergency Response Ambulance Driving
- Evidence of meeting the care certificate standards

\*Must hold English & Maths GCSE or equivalent to enrol



If you think Employing Apprentices may be for you, please contact us to arrange a consultation to discuss your needs.

Email: [contact@medipro.co.uk](mailto:contact@medipro.co.uk)  
Tel: 01325 609 030  
[www.medipro.co.uk](http://www.medipro.co.uk)

**MediPro**

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# FREQUENTLY ASKED QUESTIONS

**Q: Do my staff need GCSEs to do an apprenticeship?**

**A:** English and Maths GCSE or equivalent is required to enrol for Associate Ambulance Apprenticeship pathway. For Emergency and Urgent Ambulance Support Worker and Patient Transport Service Apprenticeship there is no such requirement, your staff will be supported to achieve the required standard of Maths and English qualification during the apprenticeship. However we do complete a pre-assessment in these topics to ensure that the potential apprentice is capable of passing the course.

**Q: Do I need to be a levy payer to have apprentices?**

**A:** No, funding rules in England changed in January 2020, you are now able to apply for co-investment which means you need only pay 5%. As an employer you can invest in 10 apprentices (unlimited for levy payers).

**Q: Why do I have to be CQC registered?**

**A:** To learn how to drive on blue lights in the UK then you must prove that you are employed with an organisation which requires it. Only CQC registered ambulance companies can drive on blue lights in the UK.

**Q: Do the apprentices need mentors?**

**A:** The apprentices should be with a staff member that is fully qualified above or equal to the qualification they are completing. However there is no requirement that this staff member should have a formal mentoring or assessing qualification.

**Q: Can the apprentice do the course first and then I'll employ them?**

**A:** No, an apprentice must be employed from the start, and must be paid for the duration of their training too.

**Q: How much do I have to pay them?**

**A:** What you choose to pay is up to you as their employer, however you must not pay them less than national minimum wage.

**Q: Can an apprentice be on a 0-hour contract?**

**A:** Yes, however they must an average complete 30 hours of work per week over the course of apprenticeship. If they complete less, then the duration of the apprenticeship must extend. This principle also applies for part-time workers.

**Q: If the apprentice quits the course before the end can I recover my costs from them?**

**A:** Sadly from time to time an apprenticeship just doesn't work out, and you are not able to ask the apprentice for money to recompense you.

**Q: My staff member has a different clinical qualification and just needs the blue light driving part of the apprenticeship, can we just apply for the funding for that?**

**A:** No for an apprenticeship to be valid then all parts must be achieved.

**Q: Can I add in my own assessments?**

**A:** Yes we can incorporate your own requirements for your clinical governance.

**Q: Where can the courses be delivered?**

**A:** We can deliver onsite across England.



**Now delivering HCPC approved  
Paramedic practice**

**This qualification allows your staff  
to apply for Paramedic.  
Registration with the HCPC.**

**Pathway from AAP apprentice to  
Paramedic, create your own  
Paramedic workforce.**

**Contact us for more information or  
see our website.**

**MediPro<sup>★</sup>**  
*Education with a Purpose*